

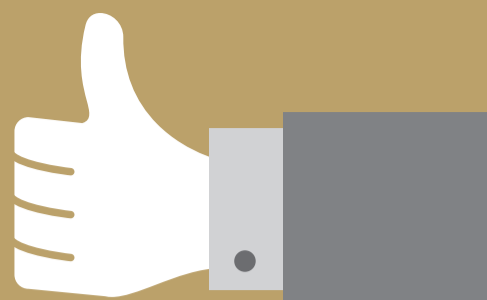
CUSTOMER SERVICE



93%

of Brokers classed our customer service as excellent or good

EXPERTISE



100%

of Brokers rated our expertise as excellent or good

HIGH NET WORTH RENOVATION INSURANCE



100%

of Brokers who knew our product rated it as excellent or good

MID NET WORTH RENOVATION INSURANCE



100%

of Brokers who knew our product rated it as excellent or good

RENOVATION INSURANCE REQUIREMENT

90%



We are the first or only supplier you call depending on the quote requirement 90% of the time

RENOVATION INSURANCE WORK LIKELY TO INCREASE BETWEEN NOW AND 2017



60%

stated increase

27.5%

stay the same

12.5%

unsure

CONFIDENCE



90%

of Brokers felt confident advising clients on our product after completing our accredited CPD programme